

LITIGATION SUPPORT SERVICES





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Since 2000, Avalon has partnered with boutique law firms, national firms, and corporations across the U.S. to provide reliable, end-to-end litigation support services. Our experts take a hands-on, collaborative approach, helping you control costs, reduce risk, and keep matters progressing efficiently.

From individual cases to complex enterprise-wide litigation portfolios, we bring together experienced professionals, practical solutions, and proven processes to help simplify the most demanding legal challenges. With a focus on responsiveness, clear communication, and dependable service, we help clients move forward with confidence.

Our litigation support services include:

- Digital forensics
- eDiscovery services
- Managed eDiscovery
- Managed document review
- Staff augmentation
- Paper discovery
- Legal copy, scan & mail services

We invite you to look through this brochure to learn more about all the ways Avalon can help your organization succeed.

DIGITAL FORENSICS

Ensure that your investigations, regulatory responses, and litigation matters proceed smoothly by partnering with the experts at Avalon. Using advanced forensic technology and proven methodologies, Avalon helps clients reduce risk, avoid sanctions, and keep matters moving efficiently, allowing legal teams to stay focused on case strategy.

For more than 20 years, we've supported investigations, regulatory matters, and complex litigation by identifying and collecting relevant data from onsite and remote environments, including computers, mobile devices, cloud platforms, USB drives, offline assets, and deleted or hidden data. Because if the data is there, Avalon will find it.

Whether your matter involves employment disputes, intellectual property litigation, or other business conflicts, Avalon delivers the expertise and responsiveness needed to uncover and preserve the evidence that matters most.

Our digital forensics services include:

- Remote & onsite collections
- Computer forensics
- Mobile device forensics
- Cloud forensics & investigations



DISCOVERY SERVICES

You need more than just legal technology. You need a strategic partner who can help your legal team efficiently identify, collect, manage, review, and produce critical information across every phase of discovery. Avalon delivers comprehensive legal discovery services designed to reduce risk, control costs, and keep matters moving forward with confidence.

From complex litigation and investigations to regulatory responses and internal matters, our experienced professionals combine proven workflows, advanced technology, and responsive client service to support organizations of every size. Whether managing electronically stored information (ESI), coordinating large-scale paper discovery projects, or optimizing review strategies, Avalon provides scalable solutions tailored to each matter's unique requirements.

eDiscovery

Our end-to-end eDiscovery services help legal teams streamline the discovery process while maintaining defensibility and efficiency. We support every stage of the EDRM, including identification, preservation, collection, processing, review, production, and presentation. Our experts work closely with clients to develop customized workflows that improve visibility into data, accelerate review timelines, and reduce overall discovery costs.

Avalon is a SOC 2 compliant eDiscovery service provider and, as a Relativity Silver Provider Partner, we are known for delivering innovative ways of thinking as well as providing exceptional service to our clients.



Remote & Onsite Data Collection

Avoid sanctions and ensure that your litigation goes smoothly by partnering with the experts at Avalon. Our team collects data – onsite and remotely – in a forensically sound manner, so you can focus on strategizing for your case.

Data Analytics & Processing

Avalon leverages advanced analytics and efficient processing workflows to help legal teams quickly identify relevant information and reduce data volumes before review. By transforming raw data into actionable insights, we help clients make faster, more informed decisions.

Hosting in Relativity

Backed by advanced AI, Relativity is a versatile and scalable platform that provide the insights you need to solve any legal data challenge, including litigation, investigations, regulatory requests, and data breach response.

Data Migration

Our team carefully manages data mapping, validation, quality control, and workflow continuity to minimize disruption and preserve critical information throughout the migration process.

Paper Discovery & Onsite Scanning

Paper documents continue to play a critical role in many legal matters, and Avalon offers comprehensive paper discovery services to help organizations manage large volumes of physical records efficiently and securely.

For matters requiring immediate or highly secure handling, Avalon also provides onsite scanning services at client locations nationwide. From active litigation and government investigations to large-scale trial preparation, our teams can rapidly deploy equipment and personnel to digitize extensive paper collections while maintaining strict confidentiality, chain of custody, and project deadlines.

MANAGED EDISCOVERY SERVICES

Managing eDiscovery in-house or through multiple vendors can create unpredictable costs, ongoing technology investments, and resource challenges for legal teams. Avalon's managed eDiscovery services provide a flexible, subscription-based solution that delivers predictable pricing, access to advanced technology, and dedicated expert support – without the burden of maintaining costly infrastructure or specialized internal resources.

Because every organization's are unique, Avalon works closely with you to build a customized solution aligned with your current workflows and future goals. Whether you need processing support, hosting, or a fully managed eDiscovery program, Avalon delivers scalable, technology-driven services designed to simplify complex discovery challenges and help your team work more efficiently.

Our managed eDiscovery services:

Litigation Support – If your firm already has its own infrastructure, our litigation support professionals, who have experience with multiple platforms, can serve as an extension of your team.

Software as a Service (SaaS) – We provide the software and infrastructure support, while your staff handles the work.

All-Inclusive – Avalon offers full case management from start to finish, handling all aspects of eDiscovery: ingestion, processing, hosting, and production; your staff only has to review documents.

Hybrid – Take advantage of Avalon's expertise and experience when needed, but manage your costs by handling some of the work in-house; blocks of hours may be purchased.

Master Services Agreement (MSA) – By agreeing to use Avalon exclusively for specific services, your firm receives predictable pricing and experienced support.



MANAGED DOCUMENT REVIEW

With nearly two decades of experience managing document reviews of every size, scope, and language, Avalon delivers scalable, technology-driven review solutions tailored to the needs of law firms and corporate legal departments. We build high-performing review teams using experienced, U.S.-based attorney reviewers and proven workflows designed to improve efficiency, accuracy, and defensibility throughout the review lifecycle.

From early case assessment (ECA) and review protocol development to quality control and final production, Avalon combines advanced review technology, artificial intelligence (AI), and expert project management to help clients identify relevant information faster and respond confidently to litigation and regulatory demands.

Our secure remote review environment is built on Avalon-owned and managed infrastructure with strict access controls, private cloud protections, device-based authentication, and information barriers that safeguard sensitive data end to end. Backed by dedicated recruiting and operations teams, Avalon provides the flexibility, security, and responsiveness needed to support even the most complex document review matters.

Efficient, cost-effective managed document review services

Avalon has staffed and managed projects from single-person engagements to organizing and managing several hundred attorneys on large-scale second request projects.

Our services run through the full scope of document review, including:

- First-level review
- Foreign language review
- Quality control
- Privilege logging & redactions
- Market surveillance
- Contract management
- Deposition preparation
- Cyber/PII review



STAFF AUGMENTATION

As a leading Alternative Legal Services Provider (ALSP), Avalon delivers flexible staff augmentation solutions designed to support law firms, corporate legal departments, and government agencies with both short-term projects and long-term operational needs. From experienced attorneys and paralegals who can contribute immediately to fully integrated teams supporting large-scale initiatives, Avalon provides the talent and expertise needed to maintain productivity, control costs, and meet critical deadlines with confidence.

Our recruiting process identifies professionals with the right experience and cultural fit through comprehensive screening, background reviews, and behavioral-based interviews. All placements are Avalon W2 employees who receive benefits including paid time off, medical insurance, and 401(k) eligibility, allowing clients to avoid the administrative burden of payroll, benefits, and logistics management. With the convenience of a single invoice and a scalable, cost-effective approach, Avalon makes legal staffing simple, efficient, and reliable.

Our staff augmentation services include:

- Data privacy counsel
- Corporate governance counsel
- Insurance coverage counsel
- M&A counsel
- Compliance counsel
- Commercial contracts counsel
- IP counsel
- Real estate counsel
- Litigation paralegal
- Data privacy paralegal
- Corporate paralegal
- Real estate paralegal

LEGAL COPY, SCAN & MAIL SERVICES

Whether it's printing, copying, scanning, mailing, or any of our other comprehensive document services, our team always goes above and beyond to ensure your print materials are accurate, so you'll never have to think twice about them.

Our experienced legal document specialists and efficient equipment can kick into high gear whenever we're needed. And we never charge extra for rush or afterhours service because we know that our clients don't just work from 9 to 5. We also know the importance of details, which is why we have several quality control processes and procedures in place to ensure the highest quality work (like checking every single copy or image against the original), and why each of our team members is trained specifically to find and eliminate errors.

Our document imaging services:

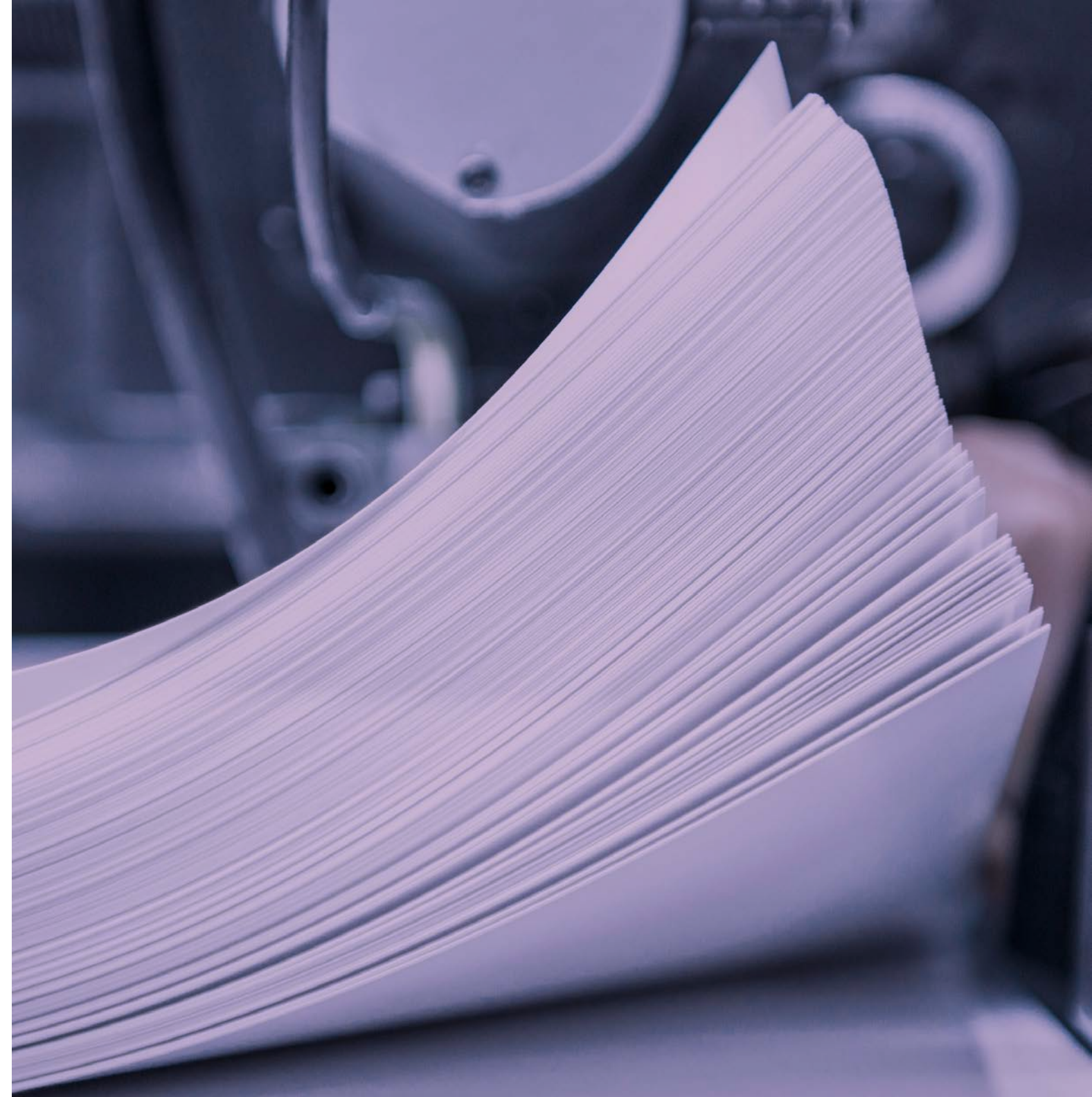
- High-speed scanning
- Blowback printing
- Optical character recognition (OCR)
- Oversize scanning
- Manual and auto coding
- Electronic Bates numbering
- Large document production consultation/management
- Database creation
- TIFF to PDF conversion

Our legal copy services:

- Color copying
- Wide format copying
- Graphic design services
- Labor-intensive copying
- Bates numbering
- CD/DVD duplication
- Breach notification printing

Our mail services:

- Mailing services, from concept to fulfillment
- Secure print and mail





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