



Within an hour
of receiving
your request, our
team will be in
touch with you
to triage your
security issue.

If you experience a breach, it's critical that you quickly find and fill the gaps in your network and identify what data may have been compromised. The Avalon cybersecurity team has extensive experience in digital forensics and technology crime fighting and provides prompt and comprehensive response to cyberattacks.

Our flexible incident response (IR) retainer program is designed to fit your organization's needs and delivers our highest priority tier of service. Within an hour of receiving your request, our team will be in touch with you to triage your security issue. Then, the tool deployment, data collection, and investigation process will begin immediately after the case has been triaged and signed off by counsel who will provide work product protections.

Avalon offers two IR retainer service options:

- **Pre-Paid Hours** – You may purchase a pre-paid block of incident response hours at a significantly discounted rate. If you do not engage Avalon's IR services during the term of the retainer, you may choose to direct these funds to a proactive cybersecurity service, such as a vulnerability assessment, penetration test, or advisory/vCISO consulting engagement.
- **Opt-In Retainer Program** – With the purchase of a project-based service (e.g., vulnerability assessment, penetration test, advisory/vCISO consulting), you have the option to establish an IR retainer service term with Avalon. There is no financial commitment or annual cost. The opt-in program provides discounted hourly rates, and charges for any incident response case will be billed on a time and material basis.

Benefits of Avalon's IR Retainers

- Low to no cost investment to have cybersecurity experts on call
- Pre-negotiated terms and conditions
- Hyper-responsiveness – your incident will always be our team's highest priority
- Unused retainer dollars may be repurposed for other cybersecurity project services



Incident Response Retainer Program



Don't miss out on more free content from Team Avalon!

Join the Avalon mailing list to receive useful case studies, industry insights, handy tips, and more delivered straight to your inbox.

[Sign up to receive exclusive content!](#)

- Assists with compliance obligations related to having a vendor in place to respond to cyber incidents
- Access to our data breach and risk management team who will address vulnerabilities before they become business-impacting problems
- Five-star support to ensure IR services we provide are pre-approved by your broker/underwriter

Why Avalon

With decades of experience in the domains of digital forensics, cybersecurity incident response, IT risk management, and enterprise information security leadership, Avalon is the premier solution provider for cybersecurity and incident response services. Our business was built on principles and sound ethics, acquired through years spent working in law enforcement, that can be relied upon and trusted.

Our professionals have been conducting digital forensic and cyber incident response engagements since the early 2000s and have a deep understanding of adversary behaviors and their ever-evolving tools, tactics, and techniques used to compromise networks. The team members who support our managed security services have extensive experience in information security, have or previously have held top secret government clearances, and possess key industry certifications including: CISSP, OSCP, GPEN, CISM, CISA, CCNA, CCE, CFCE, EnCE, ACE, GXPN, OSCE, GSEC, ECIH, SSCP, CCSFP, and SEC+.

Avalon works for organizations looking to partner with experts to achieve a greater level of data security.



QUESTIONS?

To learn more about Avalon's IR retainer program, contact:

Rebecca Rudell, Marketing Manager
rebecca.rudell@teamavalon.com